



Press Release

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i-p-tel presents virtual iPBX

Mainz (1 Feb 2006) – Since the invention of the first Private Automatic Branch eXchange (PABX) more than 100 years ago companies have been using a local dialplan for internal calls and call transfer between team members. However, installing a traditional PABX demands a lot of investment and service charges. Even minor configuration changes require an engineer on site, and home offices have to do without full integration into classical PABXs.

Now the German innovator i-p-tel has developed a virtual iPBX to overcome these difficulties. Instead of going to a store and installing for hours, everything from set up to management can be done remotely using a web browser. I-p-tel's service runs like a voicebox service in a data centre and is fail-safe.

The new PBX system allows the full integration of existing phone extensions as well as connecting IP phones as extensions. All external calls – both inbound and outbound – are connected through SIP providers. If the user has already signed up for a voice flatrate over IP telephony the user's account data may be entered into the PBX and shared by all extensions connected to the particular PBX.

i-p-tel's service is very feature-rich compared to most premise-based systems. To avoid losing important calls there is no dreary „please wait“. While the agent's phone is ringing it's possible to play music to the caller. The right artist for the respective audience may be selected easily utilising a few clicks. Playing an individual welcome greeting provides a professional appearance.

The Germany premiere of the new PBX was on 20 Dec 2005 initially as a BETA phase completely free of charge. 250 companies and end users are already working successfully with the new system. With immediate effect registrations under <http://pbx.i-p-tel.com> are now accepted from Spain and UK as well. The BETA testing will presumably run til March 2006. Capacity will be added gradually.

i-p-tel

The privately held company i-p-tel GmbH specialises in developing the best hardware and software solutions for telephony via IP (Internet Protocol) networks.

As an innovator and manufacturer, i-p-tel supplies made-to-measure IP telephone products whose selling points include high speech quality, conformity to state-of-the-art standards (H.323, SIP, IPsec, MGCP) and the use of the open system platform Linux.

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